

Jun 9, 2023

## Second team of Indonesian specified skilled elderly care workers arrived

Regarding the elderly care business of Shinoken Group Co., Ltd. (Tokyo Headquarters: Minato-ku, Tokyo, President: Hideaki Shinohara, hereinafter referred to as “Our group”, including the whole group,) the second team of elderly care workers from Indonesia has arrived in Japan on Jun.1, and has been assigned to the facilities in Osaka.

### Action on the social issue of the elderly care workforce shortage

According to an estimate by the Ministry of Health, Labor and Welfare\*, Japan is expected to have a shortage of more than 300,000 elderly care workers by 2025, which is a major social issue. As a provider of elderly care services, our group sees the shortage of on-site human resources as a real problem, and as a solution, we have been promoting the development of nursing care personnel in Indonesia.

Our group has entered partnerships with Universitas Ngudi Waluyo (UNW) in Nov, 2019 ([News Release](#)) and with STIKES Bethesda Yakkum (SBY) in Oct, 2020 ([News Release](#).) After completing a major course in elderly care, we have continued Japanese language education locally during the travel ban period due to the COVID pandemic, and the first team of students was able to come to Japan in March 2022. As a result of continued efforts to develop and foster human resources with the partners mentioned above, the second team has arrived in Japan as specified skilled elderly care workers, and was assigned to the facilities starting June.

In order to help people from Indonesia to get used to Japan as quickly as possible and to feel safe and comfortable, we constructed a warm wooden dormitory with private rooms, prayer rooms, community space, etc.



(Arrived in Japan)



(The dormitory)

Also, Shinoken Office service Co., Ltd. acts as a registered support organization, providing detailed support for procedures related to entry into Japan, airport pickup, and other matters necessary for living in Japan. We provide an environment in which they can continue to work with peace of mind.

In this way, we have been featured in the media for our various efforts to ensure that our specified skilled workers can continue to work in Japan with peace of mind in terms of the environment.

After arrival, all that were assigned to the site are active as on-site elderly care staff. Users have commented on their efforts to improve their elderly care services and Japanese language skills, saying that they are cheerful and energetic, and that they work quickly and efficiently.



(The staff in Osaka)

Our Group will continue to train nursing care personnel and enhance its nursing care services.

\* Source : MHLW “The number of long-term care workers necessary to implement the plan for the 8th Long- term Care Insurance Project” (Japanese only)

#### 【Life care business of our group】

- Management company / Supportive housing for the elderly (Shinoken Wellness Co., Ltd.)
- Group homes (Friend Co., Ltd.)
- In-home care support, home-visit care, and day care services (Apple Care Co., Ltd.)
- After-school daycare services and vocational support services for people with disabilities (Luminous Co., Ltd.)

Shinoken Group promotes sustainability management with the aim of creating a society that coexists with a diverse range of people, including seniors, people with disabilities, and foreign nationals.

【Related SDGs (Sustainable Development Goals)】

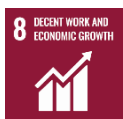
3. Good health and well-being



4. Quality education



8. Decent work and economic growth



17. Partners for the goals



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