

News Release

Feb 5, 2024

Third team of Indonesian elderly care workers arrived Japan, total number exceeding 30 and working throughout the country

In the life care business of Shinoken Group Co., Ltd. (Tokyo Headquarters: Minato-ku, Tokyo, President: Hideaki Shinohara, hereinafter referred to as “Our group”), seven elderly care workers from Indonesia arrived in Japan on February 1, completed the necessary procedures, and have been assigned to our group's Lifecare facilities. The total number of employees accepted by our group exceeds 30, and the number of workplaces is expanding.

Directly cultivate, train, and create caregiver human resources that are in short supply

With the vision of being a life support company for all generations around the world, our group owns and operates more than 20 elderly care facilities mainly in major cities throughout Japan, providing services to many users and their families.

According to an estimate* by the Ministry of Health, Labour and Welfare, Japan will have a shortage of more than 300,000 elderly care workers by 2025, and this shortage is expected to worsen thereafter. Our group considers this to be an important issue, and we are developing and training elderly care personnel in Indonesia, where we are expanding our business.

Since 2019, our group has directly negotiated and partnered with local universities and nursing schools to welcome personnel to our Osaka office in March 2022 and June 2023.

Seven of the new arrivals have been assigned to our Osaka office. All of them have continued to work at the Group's nursing care facilities, where they provide support to patients and their families.

Leaving Jakarta



Welcoming at KIX (Osaka)



In front of the dormitory



< Footsteps taken regarding Indonesian elderly care workers >

Nov, 2019	Entering a partnership with UNW (Universitas Ngudi Waluyo)
Oct, 2020	Entering a partnership with SBY (STIKES Bathesda Yakkum)
(2020 to 2022)	Continued Japanese language and nursing care training remotely during the pandemic
Mar, 2022	First team arrived, assigned to Osaka
Mar, 2022	Broadcasted on a program of BS TV Tokyo
Jun, 2023	Second team arrived, assigned to Osaka
Feb, 2024	Third team arrived, assigned to Osaka. Seven from the previous teams assigned to Tokyo.

The users have commented that the staff is "kind and gentle" and "speaks in an easy-to-understand manner. They are also adapting to the environment, and are enthusiastic in doing their best.

Aim to work nationwide and challenge for national examinations

Along with the arrival of this third group, seven employees who have gained experience in Osaka will be assigned to the facilities in Tokyo. As in Osaka, we have prepared furnished dormitories in Tokyo to minimize the anxiety and burden associated with moving in and out, and to enable them to be active in the field immediately.

In addition, many of our employees are aiming to become caregivers, which requires at least three years of work experience, and are working hard to study in Japanese in order to obtain the certification. Once qualified, they will be able to engage in elderly care in Japan for a long time beyond the stipulated period of stay (5 years).

Daily care



Farewell party for those going to Tokyo



Dormitory in Tokyo



Our group will contribute to solving Japan's social problem of a shortage of elderly care workers, which is becoming even more serious, by developing and training elderly care workers directly in Indonesia, having them gain experience at our group's facilities after their arrival, encouraging and supporting them to acquire qualifications, and creating human resources who will be active for a long time at our business sites throughout Japan.

*Reference: The Ministry of Health, Labour and Welfare "The number of long-term care workers necessary to implement the plan for the 8th Long-term Care Insurance Project"

【Related Releases】

[Website on TV Tokyo Plus](#)

[Indonesian elderly care workers arrived \(Mar 23, 2022\)](#)

[Second team of Indonesian specified skilled elderly care workers arrived \(Jun 9, 2023\)](#)

A life support company for every generation across the world



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